



improving life
after brain injury

Headway Bristol

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To our wonderful service users, carers, and supporters of Headway Bristol

We are excited to share some important news about the future of Headway Bristol. After careful consideration and extensive discussions, we have decided to relocate our premises in September. This decision was made to ensure the long-term sustainability and growth of our charity.

A Look Back:

Over the past nine years, we have been based at the Frenchay Beckspool Building. Initially, we moved from Headway House on the Frenchay site to this building, negotiating leases with its various owners, most recently the North Bristol Trust. However, it has become clear that remaining in our current location is not financially viable for the long term.

Our time at Frenchay has been wonderful, however things have changed dramatically since the Frenchay site changed from what was once a hospital to what it is today.

The costs associated with leasing and maintaining the Frenchay Beckspool Building have increased, and we must prioritise the long-term financial health of our charity to continue providing essential services. Moreover, the evolving needs of our service users require a more adaptable and resource-rich environment, which our current location can no longer adequately provide.



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the brain injury association,
a Registered Charity.

A Bright Future:

We are thrilled to announce our move to two new locations that will greatly benefit our charity and the communities we serve:

1. **The Brightwell Centre in Bradley Stoke:** A centre for neurological wellbeing and physical recovery. This space will allow us to collaborate with other organisations and offer enhanced services to our service users and their families.
2. **The Wellspring Settlement in Barton Hill:** This location presents an incredible opportunity for us to integrate into a vibrant community. The Wellspring Settlement offers an abundance of opportunities and various facilities, including an art studio, yoga studio, dance rooms, and fully equipped kitchens. This will enable us to expand our programs and raise awareness of Headway Bristol within the community.

We will also continue to operate our hubs at the Greenway Centre and the Witherwood Centre, ensuring continuity and familiarity for our service users.

Looking Ahead:

Our charity has long operated on a hub model, and we are eager to hear from you about how you envision our new spaces. Your feedback is invaluable as we design our new hubs to meet your needs and make you feel at home.

Over the coming months we want to hear directly from those who currently access our service around how you want our new hub model to look. What do you want to see inside our new spaces? How do you want it to make you feel? We look forward to spending some time with you over the coming months around this exciting project.

The charity has worked on a hub model for some years now, with spaces already operating at the Greenway Centre and the Witherwood centre, this will see us continue to have licence of space to make these new hubs our own unique space that only we can access.

Key Benefits of the Move:

1. **Improved Facilities:** The new premises will offer better amenities and modern facilities, ensuring a comfortable and efficient environment for everyone.
2. **Better Accessibility:** Our new locations offer more inclusive choices, are easily accessible by public transport, with ample parking.
3. **Expanded Services:** With additional space and resources, we can introduce new programs and services to better meet the needs of our service users.
4. **Enhanced Collaboration:** The new locations will allow us to partner with other organisations that share our mission, fostering collaboration and innovation in our services.
5. **State-of-the-Art Technology:** We will have access to the latest technology and equipment, which will enhance our ability to provide better care and support.
6. **Increased Privacy:** The new premises will offer private spaces for consultations and 1:1 sessions, ensuring confidentiality and comfort for our service users.

7. Flexible Spaces: The new facilities will include versatile areas that can be adapted for a variety of uses, from group activities to individual therapy sessions.

8. Green Spaces: Access to outdoor areas will provide a tranquil environment for relaxation and therapeutic activities, promoting overall wellbeing.

9. Community Engagement: Being located within vibrant communities will increase our visibility and help us engage more effectively with local residents and other community organisations.

10. Volunteer Opportunities: The new locations will provide more opportunities for volunteers to get involved and support our mission in meaningful ways.

We understand that change can be challenging, but we are confident this move will allow us to provide an even higher level of service and support and will ultimately benefit everyone involved. We are committed to making the transition as smooth as possible and will keep you informed with all the necessary details well in advance ensuring that our service users remain at the centre of everything we do.

The new premises will allow us to better serve your needs and create a more welcoming and inclusive space for our community.

Thank you for your continued support, understanding and trust in Headway Bristol during this exciting time of growth and improvement for our charity. We are extremely excited about the future of our charity and whilst we may not be at the Frenchay site, we will continue to and always be 'Headway Bristol'. We look forward to welcoming you to our new premises and continuing to provide you with the highest level of service.

If you have any questions or concerns about the move, please do not hesitate to contact us at 01174143222 or [\[Email Address\]](#). We value your support and look forward to welcoming you to our new premises.

Warm regards

Mari Holcombe
Chief Executive Officer
Headway Bristol